GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:2373
ANSWERED ON:17.03.2008
TIMELY DELIVERY OF COURIER SERVICE
Kaushal Shri Raghuvir Singh

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Department of Posts is making arrangements to deliver posts speedily as in the case of courier services;

(b) if so, the details thereof;

(c) whether several departments of the Central Government are using the courier services;

(d) if so, the details thereof alongwith the names of departments using such courier services;

(e) whether the Government proposes to make laws to that it becomes mandatory to Government departments to use services provided by department of posts; and

(f) if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) & (b) Department of Posts has an extensive network across the country for transmission and delivery of mail using the air, rail and road links.Depending upon the category of mail, distance and connectivity through air, rail or road norms for delivery of mail have been fixed by the Department and circulated widely. The operations are closely watched and improved upon to ensure an efficient service.

(c) & (d) The required information is not maintained.

(e) & (f) Under Indian Post Office Act 1898, the Central Government has the exclusive privilege of conveying by post, all letters,and of performing all the incidental services of receiving, collecting, sending, dispatching and delivering all letters. Government Departments are, therefore, required to use these services provided by the Department of Posts only.